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# LILLIAN'S 2019 – 2020

## *Annual Report Lillian Howell Project Inc*

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*We gratefully acknowledge funding from the NSW Department of  
Community and Justice*

*We acknowledge the Gadigal and Wangal people of the Eora nation on  
whose country we are meeting today and their Elders past, present and  
emerging.*

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# VISION AND PURPOSE

*Lillian Howell Project Inc*

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**'The vision of Lillian's is to be a safe and empowering environment for young women to flourish'**



## OUR PURPOSE

- To accommodate young women who are experiencing homelessness in a safe, secure and supportive environment which respects individual cultural needs and desires, and empowers residents to become autonomous, self-directed and capable of independent living.
- To provide young women with therapeutic case management services, connecting them with community, culture and positive relationships.
- To manage and operate the service in a professional manner, with practices informed by current research, that focus on facilitating independence and the achievement of personal goals for each of the residents.
- To work towards raising community awareness of the issues relating to the homelessness of young women (including sexual assault, family violence and addiction) and to foster the development of related support services and projects aimed at prevention.

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# MINUTES

## *Annual General Meeting 2019*

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**2019 Annual General Meeting  
Erskineville Town Hall 104 Erskineville Rd Erskineville  
14th November 2019**

Present: Helen Campbell, Naomi Crago, Ann Watchirs, Megan Anderson, Nicole Graham, Victoria Bell, Vivian Stavis, Carlene Zolotas, Tess Kassis, Danzell Ning, Carolina Cooksey, Jessica Grigora

- 1. Opening, Welcome and Acknowledgement of Country – Helen**
- 2. Apologies: Jan Christie, Karen Lindley**
- 3. Welcome to new members**
- 4. Acceptance of minutes of 2018 Annual General Meeting (AGM)**

Motion; to accept the minutes of the 2018 AGM moved; Victoria, seconded; Ann; carried

**5. Chairpersons' address**

Helen presented the chairperson's report and thanked the residents, staff, management committee and community partners for their unwavering commitment. She lauded the successful fund-raising efforts and commended Ping and Victoria for overseeing the financial management of Lillian's.

**6. Treasurer's presentation and adoption of Audited Financial Statements**

Victoria presented the treasurers' report and audited financial statements. This year we experienced an operating loss on our funding from FACS due to increased staffing expenses. Victoria acknowledged the successful fundraising throughout the year and the excellent practices of Ping (our bookkeeper) and John G. Oehlers and staff (our auditor) and concluded that the equity position of Lillian's is sound.

Motion to accept the treasurers' report and audited financial statements; moved: Naomi; seconded: Ann; all carried

**7. Managers' report**

Vivian presented the managers' report and also thanked residents and staff supporters who have enriched the lives of the girls at Lillian's. She reflected on some of the achievements over the last year as we have exceeded target numbers in all areas, especially in the number of girls who have been supported by Lillian's. Some of the other highlights for the year included an amazing makeover of Lillian's and an expanding number and type of successful programs, workshops and outings.

## 8. Service User Report

Carolina and Jessica gave a report on their experiences as residents at Lillian's

## 9. Presentation of Evaluation and Feedback Analysis

In this evaluation, exiting residents were asked to complete an evaluation of their experience at Lillian's. While there are still opportunities for improvement, most respondents stated that Lillian's had a positive impact on their lives, providing them with new skills and improving their wellbeing.

## 10. Presentation of Community Partner Evaluation

This evaluation was conducted in 2018 after a survey of 38 respondents from a wide range of services that have provided support to Lillian's in the past and the present. Overall, the evaluation was very positive, with suggestions for future development of our service

## 11. Election of new committee

Nominations were delivered to all eligible members by email on 17th October 2019. Nominations closed on 14th November.

The following nominations were received:

### **Helen Campbell (President)**

Nominated by Victoria Bell

Seconded by Ann Watchirs

### **Naomi Crago (Secretary)**

Nominated by Ann Watchirs

Seconded by Victoria Bell

### **Victoria Bell (Treasurer)**

Nominated by Ann Watchirs

Seconded by Helen Campbell

### **Ann Watchirs**

Nominated by Victoria Bell

Seconded by Naomi Crago

### **Jan Christie (by Proxy)**

Nominated by Helen Campbell

Seconded by Nicole Graham

### **Karen Lindley (by Proxy)**

Nominated by Nicole Graham

Seconded by Helen Campbell

### **Nicole Graham**

Nominated by Naomi Crago

Seconded by Ann Watchirs

### **Megan Anderson**

Nominated by Naomi Crago

Seconded by Nicole Graham

There were eight nominations for eight vacancies, so all nominees were elected unopposed.

## 12. Close of Annual General Meeting

AGM closed at 7.15 pm

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# PRESIDENT'S REPORT

*Helen Campbell 2019 - 2020*

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I am pleased to present the 2019/20 Annual report, and congratulate Lillian's staff and Partners for all their amazing work over the last year.

The Management Committee would like to thank all Lillian's staff, led by Vivian Stavis, for their continued hard work and commitment. The Committee recognises that there is much to be proud of that has been achieved over the last year. The team supported **95** girls and young women. We provided **27** accommodation stays and provided an outreach case management service to **68** young women.

In this time of COVID, Lillian Howell Project Inc. is committed more than ever to preventing youth homelessness; we do this by building the capacity of girls and young women through our accommodation and outreach case management. I would like to acknowledge and thank our partners Youth off the Streets (YOTS), City of Sydney, Department of Communities and Justice, Good Shepherd, Metro Community Housing and sector partners in our shared responsibility to end youth homelessness and to provide the best support we can. These partnerships are invaluable in helping to ensure safe and suitable housing and positive outcomes for our vulnerable young women. We can only do this work with the support of all our sector partners, and we thank you for your ongoing dedication and commitment to supporting young people achieving the best outcomes possible.

I'd like to acknowledge the work of the volunteer Management Committee and we welcome Megan who has joined our Committee this year. Thank you to Naomi, Ann, Karen, Victoria, Jan and Nicole for your positive contribution, expertise, guidance and dedication to the governance of Lillian's. Thank you to Ping and Victoria for overseeing the financial management of Lillian's and for doing such an amazing job in managing the budget. Thank you to Kylie Evans who has managed our fundraising this year, which has been a massive effort and we secured donations from the community, which has seen Lillian's own funds grow.

Finally, as always, I would like to acknowledge the young women that we work with. The vision of Lillian's is to be a safe and empowering environment for young women to flourish by enhancing our young women's capacity to fully participate and engage in the community. At the heart of what we do is to enable them to feel part of the bigger community and to belong. It is through developing and fostering genuine and authentic relationships with our girls that we can assist them to take their place in our community, they are remarkable, inspiring, and resilient and I applaud all their achievements this year.

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# MANAGER'S REPORT

*Vivian Stavis 2019 - 2020*

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Well what a year 2019/2020 has been. It started off as any other year with many referrals being received for both accommodation and outreach case management. It was exciting and busy with many workshops and house outings programmed for our girls and young women but as you all know, the unprecedented event of the Coronavirus brought it all to a halt. It would be remiss of me to not discuss the impacts of COVID19 on Lillian's and the young women who call it home.

Anxiety levels were at an all time high, for both staff and residents alike as we figured out how to navigate this world wide pandemic to keep everyone safe. We eventually found our way, like everyone else going through it. We went into lockdown and home schooled all our girls, created a Business Continuity Plan and policies and procedures relating to COVID19 which helped alleviate the stress and anxiety levels at Lillian's. Sadly, all meetings, workshops and house outings were cancelled and we learnt other ways to create lifelong, joyous memories for our girls. Many board game, cheesy horror movie, pizza and popcorn nights and creative workshop nights later we have come through the year unscathed. 5 girls and all staff had COVID tests, which all came back negative and having sound policies and procedures to follow allowed this process to be seamless and stress free.

Our partnership with Youth off the Streets (YOTS), went from strength to strength with YOTS providing support during this time. We worked collaboratively to support each other and the girls and young women of Lillian's.

Again, we exceeded target numbers in all program areas, however were not able to provide a service to as many young women as the last financial year due to COVID19 and going into lockdown. This year Lillian's supported 95 young women. We provided 27 accommodation stays and provided an outreach case management service to 68 young women combined of low, medium and high effort. Our ongoing relationships with other organisations, refuges, schools and FACS ensured that we received the referrals required to achieve and even exceed the numbers needed for our service agreement.

This table shows service provided in age range:

10 - 14 years	40
15 years	23
16 years	22
17 years	8
18 - 19 years	2
<b>TOTAL</b>	<b>95</b>

### LILLIAN'S GIRLS ACHIEVEMENTS

Even with COVID, Lillian's girls' achievements have been inspiring and extraordinary! They motivate and humble us and are the reason we keep working as hard as we do.

These include:

- Year 9 DUX and first in Maths, Science, History, Commerce, Food technology and English
- Travelling to East Timor with school
- Attending business camp at Macquarie University
- Acceptance and attendance to Fashion Business Institute (FBI) College Glebe
- Barista course
- Re-engagement to school and maintaining attendance
- Securing part-time work in Retail
- Securing part-time work at McDonalds
- FACS scholarship applications were submitted and approved for most residents.
- We celebrated many 15<sup>th</sup>, 16<sup>th</sup> and 17<sup>th</sup> birthday's and had celebrations here at Lillian's for them.
- Management of mental health, and personal growth in this area
- NDIS approval

18 girls moved out of Lillian's this year. They either moved into independent living/transitional housing, the private rental market or back into the family home. We had a total of 6 girls transition into Lillian's transitional properties, 7 into other transitional housing provided by other services, 6 moved back into the family home and 1 exited to another refuge.

### LILLIAN'S ACHIEVEMENTS

We continued and maintained partnerships and ran many new programs and workshops for our girls, these include:



- Secured 2 new properties for transitional housing through our partnership with Metro Housing.
- We won Westfields Local Hero \$10,000
- Lillian's promotional video (on our website)
- Grill'D Burgers donation through local matters campaign
- Melbourne Cup fundraiser – thanks Kylie Evans
- Yoga fundraiser – thanks Kylie Evans
- Sat on a Forced marriage discussion panel
- Stronger minds, stronger youth board game at Burwood council
- Sat on a Domestic Violence discussion panel at Westfields
- We completed a survey on current and ex residents' experiences at Lillian's and the responses were positive with some feedback on improving things. (Report is attached as a separate document)

We continued our partnership with MYRC Girls club where girls are provided with assistance and group work on various self-help techniques. Lillian's has provided Case work to many of these girls. Sadly, COVID hit...

We maintained our partnership with Good Shepherd to provide counselling onsite at Lillian's for residents every Wednesday afternoon. Over the life of the partnership 12 young women have received access to specialist counselling services on site at Lillian's. Specific outcomes include that young women have had the opportunity to process complex trauma leading to:

- increased school engagement
- reduced social isolation
- reduced risk of disengagement from Lillian's
- increased mental well-being
- greater capacity to advocate for themselves to have their needs met
- increased self-confidence
- reduced adverse mental health outcomes as demonstrated by a review of outcomes scores identifying that clients had moved out of the clinically distressed range.
- reduction in suicide risk and trauma symptoms
- where appropriate family and significant attachment relationships are directly supported to improve connection and develop understanding and capacity for them to respond to and care for the young person
- comprehensive care plans that are integrated into their wider care team and home allowing for stronger integration of skill reducing isolated interventions.

For Workers/services:

- increased knowledge and capacity
- greater sense of collegiate community
- smoother referral processes and pathways
- increased support for one another
- risks are reduced due to greater oversight and collaboration
- shared resources allowing for more responsive interventions

Thank you to Westfields Local Hero for the grant to be able to provide the workshops and house outings for the girls. Pre COVID, we ran many workshops. They are provided to build the emotional capacity of the girls that live at Lillian's. This is done through the provision of Psycho- educative material and self-reflection from week to week. These included: Stressed out group run in partnership with YouthBlock, where the girls learnt about self-care. Loving strong, sewing groups where koala mittens and joey pouches were made for the animals injured in the bush fires. The "See you next Tuesday" club started after COVID and run by staff on Tuesdays to give the girls an opportunity to freely express themselves through anger, chat, play music and read poetry in a safe space. The group has been very powerful for the girls who participated.

House outings give the young women at Lillian's an opportunity to form attachments and bond with each other through shared experiences which helps them to affiliate and attune to each other. These include Karaoke and dinner nights, Darling Harbour Ferris wheel and dinner, Beach days, Movies, Mad pride event at Weave, Boxing classes, Sydney Kings Basketball Game and shows such as, Cirque De Soliel – Kurios, Billy Elliot and Jack and the Beanstalk.

Lillian's girls took their first ever holiday due to the generosity of Westfield's Local Hero and donations we received this year! They went to Glenworth Valley where they went glamping, horse riding, kayaking, bush walking and had team building activities. A great time was had by all!



The management of Mental Health issues such as Anxiety, Depression and Personality disorders was achieved through partnerships with Camperdown Adolescent Outreach Service (CAOS), Royal Prince Alfred Hospital (RPA) and YouthBlock.

I would like to acknowledge and thank our partners Youth off the Streets (YOTS), City of Sydney, Department of Communities and Justice, Good Shepherd, Westfield's, Metro Community Housing and sector partners in our collaborative approach to support young people. We had many supporters who made many donations for our girls, the Beauty Bank, Share the Dignity, We All Care, and Sephora. Thank you to Erskineville Family Medical Practice (for always making time to see our girls), Gift of Bread and Cook4Good who started supporting Lillian's by bringing Bread donations and delivering cooked meals. As well as the ongoing support by OZHARVEST. All of these people have enriched the lives of our girls with their kindness and generosity and have also helped with our bottom line. Thank you to the City of Sydney for providing the meeting room at Erskineville Town Hall for our monthly Management meetings free of charge.

Thank you to Rohan Bates and his team from Roba productions for donating your time to film and produce the most amazing video on Lillian's and for capturing the essence of what we do so beautifully. The video is on our website.

Lillian's casework room had a makeover! One of the staff designed a trauma informed environment and we received donations of new furniture from Maker furniture. The space is now inspiring, soothing and calming. Thank you, Maker Furniture!



## LILLIAN'S TEAM

Staff have been brilliant in supporting me through the growth and development of Lillian's with their awesome ideas and their expertise on working with girls and trauma. We have all worked tirelessly, cohesively and collectively to achieve all that we have this year and I'm so proud to have you all as my colleagues. Sadly, there were a few staffing changes over the year, Dan stepped down from her position of Caseworker after 8 years in her role in January and Laura started in this position in May. We welcomed casual staff Sinead, Marije and Stella.

Students and Volunteers are an integral part of Lillian's staff team and we will continue to provide placements as it's a beneficial collaboration. 6 students completed their work placements, 4 studying for qualifications in Bachelor of Social Work and 2 Diploma Community Services. 3 volunteers started volunteering their time this year, assisting in the girls with dinner preparation and homework. 1 of our volunteers celebrated being with us for 1 year in September.

Our staff team had supervision once a month with Lisa Gardiner from Secure Base and training in many areas of work including 2 staff completing a Diploma in Child, Youth and Family Intervention. All staff completed the ELMO training Child Safe Policy, Child Safe Code of Conduct, Reportable Conduct and Mandatory Reporting. Staff attended the ASI (Attachment Style Interviewing) training, suicide and self-harm, adolescent risk-taking behaviours and Eating Disorders Forum.

As a staff team we attended ASU meetings and were part of campaigns such as Save our Services and the Equal Pay campaign, and attended the Women's subdivision and Civil Society meetings.

Lastly, I would like to acknowledge the Management Committee and their fantastic support and dedication to the running of Lillian's and providing the guidance that has sustained us this year. I couldn't have done it without your support. Sadly, this year we farewelled Lucy and welcomed Megan.

We thank you for your continued support of Lillian's and hope you enjoy reading the annual report for 2019/2020.

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# TREASURER'S REPORT

*Victoria Bell 2019 - 2020*

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I'm pleased to present the audited financial statements for Lillian Howell Project Inc. covering the financial year 2019 – 20.

This financial year, we received funding of \$512,107 via our Joint Working Arrangement from Youth off The Streets through Department of Communities and Justice (DCJ).

They show that we experienced an operating loss of \$50,877.00 on funding from DCJ. This was attributable to an increase in staffing expenses with our staffing expenses being \$509,632.00, which is 95% of our overall budget, that is even with the engagement of staff on Full and Permanent/Part-time contracts with casual staff required minimally. The staffing expenses are necessary as it's best practice to staff the refuge accordingly.

We continued in our efforts to fundraise through our Give Now donations page and the support of Kylie Evans who has managed our fundraising this year, we secured \$48,569.00 in donations. Through all this effort and support, Lillian's total revenue for this financial year was \$130,069.00.

Good governance practice as always, has been adopted and our bookkeeper Ping, who reviews and prepares monthly financial statements. These are tabled at the monthly Management Committee meeting. An annual budget is established at the beginning of each financial year and actual income and expenditure reviewed against that budget. Ping has done an excellent job balancing the books this financial year and thanks to John G. Oehlers chartered accountants and staff for doing an amazing job at auditing our financial records.

The equity position of Lillian's is sound in absolute terms, as it represents one year of ordinary services expenses, which the management committee considers prudent for an organisation of Lillian's type. In conclusion, we enter our next financial year very financially sound with all accruals and provisions in the bank and \$225,316.00 in equity.

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# AUDITOR'S REPORT

*John G. Oehlers 2019 - 2020*

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## Lillian Howell Project Incorporated

ABN 22 465 606 851

Committee's Report

For the year ended 30 June 2020

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Your committee members submit the financial accounts of the Lillian Howell Project Incorporated for the financial year ended 30 June 2020.

### Committee Members

The names of committee members at the date of this report are:

Helen Campbell - President

Nicole Graham - Vice President

Victoria Bell - Treasurer

Naomi Crago - Secretary

Ann Watchirs - Member

Jan Christie - Member

Karen Lindley - Member

Megan Anderson- Member

### Principal Activities

The principal activities of the association during the financial year were: The provision of a specialist Homelessness service providing medium to long-term 24 hour supported accommodation for young women and girls 13 - 17 years, that is trauma informed, reparative and empowering. As well as providing a safe and secure setting, Lillian's builds the capacity of the girls and young women and supports them in their transition to independent living..

### Service approach includes:

- Intervening early to prevent homelessness by promoting awareness of the causes of homelessness and working closely with 'first-to-know' services (e.g., schools, housing providers, correctional facilities, domestic and family violence services, child and family services and other services) to identify people at risk of becoming homeless
- Providing a medium-term response by offering medium-term accommodation with 24/7 support in our refuge and transitional properties including ongoing case management
- Providing intensive responses for clients with complex needs through intensive, multi-disciplinary support to girls and young women at risk of chronic homelessness as well as assertive outreach

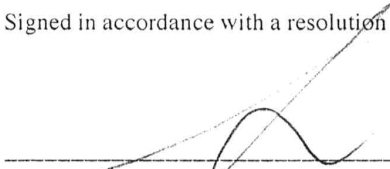
### Significant Changes

No significant change in the nature of these activities occurred during the year.

### Operating Result

The profit from ordinary activities after providing for income tax amounted to \$78,790.75.

Signed in accordance with a resolution of the Members of the Committee by:



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Helen Campbell - President

Dated: *10 OCTOBER 2020*

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**Lillian Howell Project Incorporated**  
**ABN 22 465 606 851**  
**Statement by Members of the Committee**  
**For the year ended 30 June 2020**

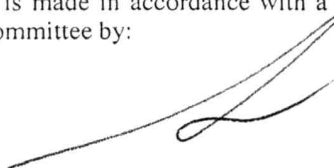
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The Committee has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

In the opinion of the Committee the Income and Expenditure Statement, Statement of Financial Position, and Notes to the Financial Statements:

1. Presents fairly the financial position of Lillian Howell Project Incorporated as at 30 June 2020 and its performance for the year ended on that date.
2. At the date of this statement, there are reasonable grounds to believe that the association will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Committee and is signed for and on behalf of the Committee by:



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Helen Campbell - President

Dated: *10 OCTOBER 2020*

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The accompanying notes form part of these financial statements.

**Lillian Howell Project Incorporated**  
**ABN 22 465 606 851**  
**Income and Expenditure Statement**  
**For the year ended 30 June 2020**

FACS Grant	2020 \$	2019 \$
<b>Income</b>		
<b>FACS Grant</b>		
- Youth Off The Street	468,083.51	462,020.16
- SACS ERO	44,023.96	34,608.00
Total income	512,107.47	496,628.16
<b>Expenses</b>		
<b>Staffing Expenses</b>		
- Wages & Salaries	429,465.79	392,861.26
- Superannuation	37,661.40	37,759.91
- Workers Compensation	15,447.55	15,846.54
- On Call/First Aid Allowance	9,448.03	9,099.90
- Sleepover Allowance	17,122.02	16,879.57
- Travel Reimbursement	2,138.12	1,976.08
- Training/Conference	1,500.00	502.97
- Movement in Long Service Leave Provision	(2,633.90)	8,541.01
- Movement in Annual & Personal Leave Prov	(516.59)	6,144.67
	509,632.42	489,611.91
<b>Administration Expenses</b>		
- Accounting	6,082.00	7,312.50
- Audit Fees	2,000.00	2,000.00
- Administration Expenses	315.93	719.33
- Computer Expenses	1,836.36	0.00
- Consultant's Fees	0.00	1,289.91
- Insurance - Liability	1,288.53	1,166.09
- Postage, Stationery & Printing	1,560.72	569.80
- Telephone	1,588.85	1,475.39
- Travel	186.48	348.65
- Staff recruitment	260.00	0.00
- Office Equipment & Furniture	642.68	0.00
- Subscriptions	1,145.45	718.18
- Supervision	2,800.00	2,040.73
	19,707.00	17,640.58

The accompanying notes form part of these financial statements.



**Lillian Howell Project Incorporated**  
**ABN 22 465 606 851**  
**Income and Expenditure Statement**  
**For the year ended 30 June 2020**

FACS Grant	2020 \$	2019 \$
<b>Residents Expenses</b>		
- Education & Amenities	26.27	32.18
- Activities & Entertainment	5,058.21	1,787.26
- Residents Personal Living Expenses	2,986.43	1,451.46
- Food & Housekeeping	15,059.24	11,898.74
- Travel	163.50	260.47
- Brokerage	220.00	212.20
- Household	996.89	1,080.69
- Other Project expenses	2,412.97	1,368.18
	26,923.51	18,091.18
<b>Property Cost</b>		
- Electricity	5,020.15	3,229.44
- Repairs & maintenance	413.17	1,691.26
- Insurance - Contents	1,288.52	1,166.09
	6,721.84	6,086.79
Total expenses	562,984.77	531,430.46
<b>Profit (loss) from ordinary activities before income tax</b>	<b>(50,877.30)</b>	<b>(34,802.30)</b>

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The accompanying notes form part of these financial statements.

**Lillian Howell Project Incorporated**  
**ABN 22 465 606 851**  
**Income and Expenditure Statement**  
**For the year ended 30 June 2020**

<b>Lillian Howell Own</b>	<b>2020</b>	<b>2019</b>
	<b>\$</b>	<b>\$</b>
<b>Income</b>		
Donations	48,569.49	41,330.84
Dividends - Franked	60.70	132.78
Interest received	311.27	1,045.35
Admin Fee Income	380.00	2,265.70
Sundry Income	112.50	560.37
Rents received	30,635.51	36,471.00
Government Grant - Cash boost	50,000.00	0.00
Total income	130,069.47	81,806.04
<b>Expenses</b>		
<b>Administration Expenses</b>		
- Administration Expenses	65.94	27.26
- Bank Fees	335.48	262.57
Total expenses	401.42	289.83
<b>Profit from ordinary activities before income tax</b>	<b>129,668.05</b>	<b>81,516.21</b>

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The accompanying notes form part of these financial statements.

**Lillian Howell Project Incorporated**  
**ABN 22 465 606 851**  
**Statement of Financial Position as at 30 June 2020**

	Note	2020 \$	2019 \$
<b>Assets</b>			
<b>Current Assets</b>			
Cash assets	2	369,921.91	276,102.30
Current tax assets	3	489.65	393.83
<b>Total Current Assets</b>		<b>370,411.56</b>	<b>276,496.13</b>
<b>Total Assets</b>		<b>370,411.56</b>	<b>276,496.13</b>
<b>Liabilities</b>			
<b>Current Liabilities</b>			
Payables	4	38,195.39	19,256.89
Financial liabilities	5	1,689.65	1,341.98
Current tax liabilities	6	6,642.00	6,898.00
Provisions	7	76,064.49	79,453.39
<b>Total Current Liabilities</b>		<b>122,591.53</b>	<b>106,950.26</b>
<b>Non-Current Liabilities</b>			
Provisions	7	22,503.73	23,020.32
<b>Total Non-Current Liabilities</b>		<b>22,503.73</b>	<b>23,020.32</b>
<b>Total Liabilities</b>		<b>145,095.26</b>	<b>129,970.58</b>
<b>Net Assets</b>		<b>225,316.30</b>	<b>146,525.55</b>
<b>Equity</b>			
Retained profits		225,316.30	146,525.55
<b>Total Members' Funds</b>		<b>225,316.30</b>	<b>146,525.55</b>

The accompanying notes form part of these financial statements.

**INDEPENDENT AUDITOR'S REPORT  
TO THE MEMBERS OF LILLIAN HOWELL PROJECT INCORPORATED  
ABN 22 465 606 851**

**Report on the Financial Report**

I have audited the accompanying financial report, being a special purpose financial report, of Lillian Howell Project Incorporated (the "Association"), which comprises the Committee's Report, Statement by Members of the Committee, Income and Expenditure Statement, Balance Sheet, notes comprising a summary of significant accounting policies and other explanatory notes for the financial year ended 30 June 2020.

**Committee's Responsibility for the Financial Report**

The committee of Lillian Howell Project Incorporated, are responsible for the preparation of the financial report and have determined that the basis of preparation described in Note 1, is appropriate to meet the requirements of the Associations Incorporation Act of New South Wales 2009 and is appropriate to meet the needs of the members. The committee's responsibilities also include such internal control as the committee determine is necessary to enable the preparation of a financial report that is free from material misstatement, whether due to fraud or error.

**Auditor's Responsibility**

My responsibility is to express an opinion on the financial report based on my audit. I have conducted my audit in accordance with Australian Auditing Standards. Those Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the association's preparation of the financial report that gives a true and fair view, in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the association's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the committee, as well as evaluating the overall presentation of the financial report.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

**Additional scope pursuant to the Charitable Fundraising Act 1991**

In addition, my audit report has also been prepared for the Association in accordance with Section 24(2) of the Charitable Fundraising Act 1991. Accordingly, I have performed additional work beyond that which is performed in my capacity as auditor pursuant to the Association's constitution. These additional procedures included obtaining an understanding of the internal control structure for fundraising appeal activities and examination, on a test basis, of evidence supporting compliance with the accounting and associated record keeping requirements for fundraising appeal activities pursuant to the Charitable Fundraising Act 1991 and Regulations.

It should be noted that the accounting records and data relied upon for reporting in fundraising appeal activities are not continuously audited and do not necessarily reflect after the event accounting adjustments and the normal year-end financial adjustments necessary for year-end financial report preparation.

The performance of my audit included a review of internal controls for the purpose of determining the appropriate audit procedures to enable an opinion to be expressed on the accounts. This review is not a comprehensive review of all those systems or of the system taken as a whole and is not designed to uncover all weaknesses in those systems.

My audit opinion pursuant to the Charitable Fundraising Act 1991 has been formed on the above basis.

Liability limited by a scheme approved under Professional Standards Legislation

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PO Box 395, Frenchs Forest NSW 1640 email: [accountant@oehlers.com.au](mailto:accountant@oehlers.com.au) Phone: (02) 9891 9311 Fax: (02) 9891 5165

INDEPENDENT AUDITOR'S REPORT  
TO THE MEMBERS OF LILLIAN HOWELL PROJECT INCORPORATED  
ABN 22 465 606 851

(Continued)

**Audit Qualification**

It is not always practicable for the Association to establish accounting control over all sources of fundraising appeal activities prior to receipt of these funds by members of the Association and accordingly it is not possible for my examination to include procedures which extend beyond the amounts of such income recorded in the accounting records of the Association

However, based on my review of the internal controls, nothing has come to my attention which would cause me to believe that the internal controls over revenue from fundraising activities by the Association are not appropriate.

**Qualified Audit Opinion pursuant to the Charitable Fundraising Act 1991**

In my opinion, except for the above qualifications:

(a) the accounts give a true and fair view of the financial result of fundraising appeal activities for the financial year ended 30 June 2020;

(b) the accounts have been properly drawn up, and the associated records have been properly kept for the period from 1 July 2019 to 30 June 2020, in accordance with the Charitable Fundraising Act 1991 and Regulations;

(c) money received as a result of fundraising appeal activities conducted during the period 1 July 2019 to 30 June 2020 has been properly accounted for and applied in accordance with the Charitable Fundraising Act 1991 and Regulations; and

(d) there are reasonable grounds to believe that Lillian Howell Project Incorporated will be able to pay its debts as and when they fall due.

**Qualified Audit opinion on the financial accounts**

In my opinion, except for the potential effects on the financial accounts of the matters referred to in the qualification paragraph, the financial accounts of the Lillian Howell Project Incorporated are properly drawn up:

(a) So as to give a true and fair view of:

- (i) the state of affairs of the Association as at 30th June 2020 and,
- (ii) the result of the Association's activities for the year ended on that date

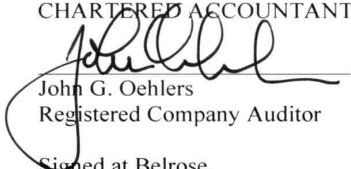
(b) in accordance with the provisions of the Associations Incorporation Act 2009.

(c) in accordance with applicable Accounting Standards.

**Basis of Accounting**

Without modifying my opinion, I draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared to assist Lillian Howell Project Incorporated to meet the requirements of the Associations Incorporation Act of New South Wales 2009. As a result, the financial report may not be suitable for another purpose.

JOHN G. OEHLERS  
CHARTERED ACCOUNTANT



John G. Oehlers  
Registered Company Auditor

Signed at Belrose,

Dated this 10th day of October 2020.

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# RESIDENT'S EXPERIENCES

2019 - 2020

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## Ex resident:

An email sent on the 11<sup>th</sup> June 2020 by a young woman who lived at Lillian's from April 2013 – July 2015

*Just because you guys are awesome and I still owe my life to the work you guys do, keep doing what you're doing and I hope I can one day help the lives of young people like you did me.*

## Current resident:

My name is Ingrid, I'm 19 years old, I've been living at Lillian's since July 2017. I moved to Lillian's without knowing what it would be like and how I was going to fit in. Even though I'm a very energetic and bubbly and outgoing person, I am very private with my story of how I got here.

Living at Lillian's I've always felt comfortable to be more myself, and to express my feelings and my true self. I never felt this way living with my family. I love that staff check in with me it makes me feel like someone cares about me and I feel like I belong and have a purpose to be in the world.

I lived at Lillian's in the refuge for a year and a half, whilst living at Lillian's I was able to complete my HSC. I also got to be a part of a mentoring program with the Sebastian foundation and ended up gaining a job in my dream career of fashion at a boutique fashion store called stem in Balmain. Through the mentoring program and the job, I gained a lot of confidence and skills and got to be a part of the Sebastian foundations Christmas carols and met Guy and Jules Sebastian, which I never thought would happen to me.

Living out of home without having any life skills was hard but through living at Lillian's I learnt how to cook, clean, budget, manage my own appointments and successfully moved into independent living. I moved into my first apartment in 2018 with another girl from Lillian's, it was very exciting and we got brokerage from Launchpad to furnish the apartment with amazing brand new things during this time I had finished my HSC and started studying hospitality at TAFE.

Through this experience I realised I did not want to work in hospitality and my passion for fashion came to the surface. I spoke to my Caseworker during casework about this

and how I felt confused and was feeling lost because I knew this wasn't the right career for me. My caseworker empathised with me and told me not to give up on my dream. I ended up having a coffee with Jules Sebastian and her assistant Rebecca and they inspired me to check out FBI college in Glebe, which I did.

After going to FBI and checking out I told my Caseworker that this is the place I want to go. We booked a tour and spoke to the receptionists who took us around and explained how the college works and what I could achieve there. My caseworker and I were INSPIRED! We both knew I had to go here. So my caseworker wrote a letter to the Management Committee asking for help to raise the funds so I could attend the College of my dreams. I contributed \$3000 of my own personal savings and my caseworker and Staff at Lillian's were able to fundraise the rest for me. When my Caseworker called me to tell me that they had raised the funds and I would be going to FBI I screamed in happiness and excitement and I couldn't believe it! I was so happy!

So I enrolled at FBI and started my Diploma in fashion business and certificate in fashion design. I love College; so far, it's going really well. I have made friends with my Classmates, who inspire me; we have similar interests and get along great. My teachers are amazing and so nice, not like what you see on TV shows. I have got to meet some famous people in the industry like Colette who is a stylist and director, and this really inspires me. I have done photo shoots and work placements, which has all been really fun.

For design for the end of the year produce 3 garments which will be marked by a designer, the theme is holiday and mine is Dubai- inspired by glam and luxury and the colours of the desert, it's been a little stressful but fun and is due in December, will be worn by models in a fashion parade which would usually happen in December but due to Covid will be in June next year.

I am so grateful for Lillian's for helping me achieve this goal, as I feel I am my true self and each day I wake up it's not a struggle to go study, I enjoy it and look forward to it. I have so much in my classes. I feel I'm living my best life. My Life has really changed since going to FBI, I feel like I have now grown up into a young woman and not a teenager anymore.

Living at Lillian's has made me a better person, it's made me a leader, Lillian's has given me confidence and the ability to believe in myself. I've become more independent and ready for the world. Lillian's has built me up to become the woman I am now, and I can't wait to see how my future turns out with all the skills they have taught me to be in the world, especially with the way they make me feel. They really believe in me, whereas other teachers, or adults in my life have discouraged me chasing my dreams where Lillian's always encourage it.

Sometimes you don't remember the things people say to you, but you always remember how they made you feel. Lillian's is a place I will never forget because of how they make me feel Special, Like Beyoncé.

## Current resident:

My journey to Lillian's all began last year when I was a timid and fragile soul, with a lot of teenage angst and uncertainty about my home situation, school, myself, life and basically everything!

When I first came to Lillian's for an intake interview in 2019, I was very hesitant and had a preconceived idea of living here due to being so close to my mum & being in an area where my old school was. Because of these fears, I was upfront, opinionated and acted like I didn't care but deep down inside there was a part of me that did care and new that this was my only opportunity to live in reasonable and safe accommodation.

After my interview I worked on exposure therapy, my social skills in TGR and overcoming my fears of living in this area. Through 3 months of consistent hard work, blood, sweat and tears - I eventually was able to move into Lillian's as a resident.

It wasn't all smooth sailing and there has definitely been a lot of battles that I have never had to face at home before but regardless I have had the help and support to manage it.

When I first came here in January 2020, I said to Dan that I felt numb and we both agreed that I was emotionally unstable. I use to feel a lot of sadness and it felt like there was tears in my heart – I reckon this is partly because of me bottling up things and not having the space to let it out but now I don't feel that way.

I have OCD which lets certain thoughts consume my mind and makes general tasks very challenging for example: having an hour-long shower, washing my hands repetitively and washing things that are already clean. This has made me feel judged, alienated and fearful to the point where it felt like I couldn't live here anymore but this is just a common example of time being a healer, being willing to take medication, getting extra counselling support or some inner wisdom and growth coming through after all.

Throughout this year, school has been a rollercoaster of tears, rage, not wanting to get out of bed but like all things sometimes having a different perspective really makes all the difference. I used to complain a lot to staff about school, but now when I talk about school, I can have a smile, some laughs and share a much more positive outlook. Bowen to me will always be my dysfunctional family where at times I feel angered and annoyed but also loved and like I belong. I'm looking forward to starting Year 11 next year.

Lillian's enabled me to really address my inner demons. This gave me the power, motivation and drive to seek out help from external sources such as social workers & mentors.

I never knew my whole life that I would have such abilities like strength, resilience, determination, adaptability and wisdom.

I want to continue growing, practising self-love, and achieving my goals while at Lillian's. I look forward to having my 16<sup>th</sup> birthday soon at Lillian's and completing my senior years of school so I can get a good job as a lawyer and buy Lillian's a year's supply of toilet paper, the staff will get that reference!



### Current resident:

Hi, my name is Christine and I'm 18 years old. I've lived at Lillian's for roughly 1 year and 8 months and have been living at semi-independent accommodation since December of 2019.

I still vividly remember how I was before coming to Lillian's. Before, I was 15-year-old kid who was very shy, who didn't talk much and didn't know how to communicate or express my feelings comfortably. I lacked in confidence and trust within myself due to unfortunate reasons that got me kicked out of home.

I came to my first dinner as red as a lobster after getting sunburnt, where I met all the lovely people that I was soon to live with. There were older girls to younger girls and girls who were the same age as me. The idea of living with many people at first was terrifying and overwhelming but soon those emotions were replaced with gratefulness as they all guided me through tough times and never failed to bring a smile on my face.

Each day at Lillian's was filled with many interactions with different people. There was not a single day where I felt alone. Every dinner was filled with interesting conversations and laughter. I started looking forward to coming home to interact with people and to finally feel safe at home.

After a while, I finally felt as if I could be myself. I couldn't have accomplished that without all the workers. They were all kind hearted and caring. Every worker was different in their own way but all here to support the girls and give us a loving home. My caseworkers are like my second mum in their ways of helping me grow and learn by my side.

Lillian's provided me a home, a family and nothing but love. They've also provided me the opportunity to make meaningful and valuable friendships that I would've never expected. And for all that, I am forever so thankful and grateful that I was lucky enough to come to this amazing refuge.

15 year old me had no idea of all the wonderful people I would meet and all the life changing experiences I would have.

I can proudly say that I would not be this cheerful and confident 18-year-old, who just completed her HSC without Lillian's. Thank you everyone for pushing me towards this incredible journey to who I am now and thank you for all the effort, dedication and hard work each and every one of you put in to make Lillian's a home for many girls.

